

## **Project post-analysis that encourages global best practice**

Our client is a large, multi-divisional player in the oil, gas and energy sectors. Its rapid growth has seen it recently enter the FTSE 100. As part of its commitment to ‘work to world-class standards’, it is interested in identifying and encouraging best practice wherever possible. To that end, it engaged Thism to run a two-day workshop in Moscow designed to identify the ‘lessons learnt’ from a recent project.

After the distribution of a pre-workshop questionnaire, Thism designed a programme schedule that would create a comfortable and productive environment for senior executives. This was based around the acquisition of a number of key outputs. Specifically, these included the identification of aspects that went well; the identification of aspects that went less well; consideration of how unsuccessful aspects might be done differently; formulation of remedies to ensure the unsuccessful aspects were not repeated; and a brainstorm of how the generic ‘lessons learnt’ might be applied to other projects. The workshop – which involved thirty senior personnel plus translators – was judged a success.

Thism was asked to audit the quality of the group’s output by benchmarking it against comparable industry projects, and the resulting document became part of a blueprint of how the client should manage similar projects across the globe.